



## COVID-19 RESPONSE: INCREASE HELP CENTER CAPACITY

### INTELLIGENT ROBOTS AUTOMATE SUPPORT

This Cognitive Robot supports medical authorities and organizations. It provides **accurate answers to questions** that arise on a plethora of topics related to the pandemic.

By learning continuously and autonomously from a human support team, it provides large-scale automated responses to **greatly increase humans' efficiency** during an emergency.

This solution can simultaneously provide **both fully-automated answers or suggested answers** to a human operator responding to voluminous requests for information during the pandemic. The **level of automation can be set dynamically** growing as more data is read.

Loop Q Cognitive Platform leverages unsupervised learning and reasoning architecture. It **autonomously creates a central brain for these software Robots** that learn to perform a specific activity by observing a group of humans while they use the IT systems at work. These Robots imitate humans without the need for specific programming.

#### PRECISE

Instantly accurate: start with 70% automation.

#### GAIN SPEED

Robot advisors increase throughput by 45%.

#### FAST

2 years of human work done in 15 minutes.

#### 24/7

Tireless workforce. Always productive.

